

OUTDOOR LIFESTYLE

LIMITED WARRANTY POLICY

Frames: 15 Year Limited Warranty for Outdoor Lifestyle Residential Furniture. If your Outdoor Lifestyle Furniture fails structurally (i.e. broken frames, castings, and welds) within 15 years from the date of the purchase, or if the finish peels or blisters within 5 years from the date of purchase, we will replace, repair, or refinish in the original style and finish, if available, or in a similar style and finish if the original has been discontinued. We reserve the right to repair or replace defective merchandise at our discretion. The warranty does not cover damaged caused by ordinary wear-and-tear, fading, accident, and acts of nature, mildew, misuse and shipping. Our warranty does cover freezing damage on cast aluminum components. Commercial warranty is 5 years from date of purchase from factory, or if the finish peels or blisters within 3 years from the date of purchase. Original proof of purchase must accompany all warranty claims.

Inlaid Stone Table Tops: Outdoor Lifestyle offers a 3-year warranty from the original date of purchase from the factory on all materials of their stone top tables for residential use. Commercial warranty is 2-years from the date of purchase from factory. We reserve all the right to repair or replace defective merchandise at our discretion. The warranty does not cover damage caused by ordinary wear-and-tear, freeze damage, fading, accident, acts of nature, mildew, misuse, shipping, and incorrect installation of the base by the customer or retailer. Original Proof of purchase must accompany all warranty claims.

Component Parts, Sling, Umbrellas, and Cushions: For a period of 1 year from original purchase from the factory, Outdoor Lifestyle will replace or repair component parts at our discretion such as glides, slings, umbrellas, cushions, etc. from failure due to manufacturing defects. The warranty does not cover damaged caused by ordinary wear-and-tear, fading, accident, suntan lotion, and acts of nature, misuse and shipping. Original proof of purchase must accompany all warranty claims.

Easy Care Information:

Aluminum: Wash furniture down with a mild detergent, water and a soft brush. Let dry naturally in the sun. Chips & marks may be touched up by applying touch up paint supplied by Outdoor Lifestyle Inc available at Steelmet Supply.

Cushions: All our cushions are made with zippers or Velcro for easy cleaning. Simply remove the casing and machine wash in cold water with a mild detergent, replace the casing on the foam/fibre inner filling, then air dry.

Inlaid Stone Tops: Wash down with a mild detergent (not ammonia based), water and a soft brush. Rinse off again with clean water and let it dry naturally in the sun. After a few years, give the top a light sanding and seal with an outdoor stone sealer.